

CSU sewage service, but Wellborn SUD water?

If your sewage service is through College Station Utilities, but your drinking water comes from Wellborn Special Utility District, we might have some good news for you.

You could be eligible for a lower rate!

College Station's billing system allows you the opportunity to lower your monthly sewer service charge once you've established a water usage pattern through your non-CSU water provider.

Here's how that makes sense.

College Station calculates residential customers' sewer service bills based on their water usage in any given month (see the rate chart below). But if you get your drinking water from Wellborn SUD, there's no way for us to know how much you use — remember, those aren't our water meters.

9,001 gallons and up:	\$41.34 per month
7,001 to 9,000 gallons:	\$33.81 per month
5,001 to 7,000 gallons:	\$26.29 per month
Zero to 5,000 gallons:	\$18.78 per month

Steps for CSU sewage service new connections

1. Your new account will be placed in the highest usage bracket (9,001 gallons and up).
2. After you've established at least six months of usage, bring us official documentation from Wellborn SUD (or other utility) to see if you're eligible for a lower usage bracket.
3. If your average rounded water usage is below 9,001 gallons per month, a downward adjustment will occur and you may also receive a billing credit for up to six months' worth of the difference between the top rate and your new rate.

If you have an existing CSU sewage connection, you still may be eligible for a one-time downward adjustment under the same conditions listed above.

If you have questions, we're here to help. Utility Customer Service is located at 310 Krenek Tap Road, or you can call us at 979.764.3535.

We value your business!

